LOHANEWS

Volume 35, Issue 5 May, 2020

Lake of the Woods Homeowners Association Newsletter

Message from the President

Dear Neighbors-

I hope everyone is staying safe and healthy as we move through and away from the effects the COVID-19 virus is having on our lives.



As the New President for 2020 to 2021, I wish to start a new era in the way we communicate with homeowners on important issues that affect our quality of life. Its always good to start with a basic review of who, what, when, where, and how! So let me begin. **Did you know---**

The primary role and responsibility of the HOA's Board of Directors (BOD) is to manage all aspects of the association. The BOD may delegate the management of certain activities to other persons, such as the property manager, but it must retain ultimate control.

The primary role of the Association Manager, who is hired and empowered by the BOD, is to manage the day-to-day operations of the association. Communication and documentation are fundamental to conducting the work of the association effectively. Thus, it is important that all outgoing requests for information, bids, legal items, or resident information funnel through the management office so that proper Association records can be maintained. It is equally important that all incoming information funnels into the Management office so community-wide needs can be identified, assessed, and disbursed to the proper staff, vendor, or committee for further research and potential solutions. Sometimes these solutions are placed on the agenda to be discussed at the next scheduled Board Meeting.

The primary role of a Committee Chair is to support the BOD in their efforts to find solutions to identified community problems and needs. Their committees provide the research and leg work needed for these special projects, then draft a report on their findings complete with a recommended solution. Recommendations are placed on the agenda for further discussion to determine if and when the solution is feasible.

Community Needs/Special Projects--- Many of you are aware that the Management Office has been short -staffed for some time, thus prompting the BOD to research the feasibility of hiring additional staff or outsourcing to facilitate our accounting needs. Currently, the VP and Treasurer are collecting bids focused ONLY on outsourcing the accounting. Bidders that are flexible and can provide ala-cart services based on our growing needs would be ideal. Also, let me dispel the rumor that we are looking to hire a firm to manage the community. We are NOT. Until we meet again - Be Safe!

- Gary DeSantola, President

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Dear Homeowners,

As COVID-19 continues to spread, our thoughts go out to anyone who has been infected or impacted. We hope that you, your family, friends, and neighbors are safe and well and are taking the necessary precautions to keep it that way. At LOW, our highest priority is the safety of our employees and our community. We also strive to ensure the work of the community remains robust during these difficult days so that your neighborhood continues to be a great place to live. In short, we are working to make sure it is "business as usual," although we know the work cannot be done in the usual manner. Below are some updates as to how we will be conducting our work.

Limited management office access: The doors to the office are now locked with employees and volunteers working on their day-to-day responsibilities during traditional business hours. We do this to help prevent the spread of the COVID-19 virus. We appreciate your patience as we limit the exposure to those individuals that need to be in the office. Some homeowners come to our office to make payments, get information, or submit paperwork. For the period that COVID-19 effects the way we do business, we urge the following:

- Architectural Applications: All submittals are coordinated through the Management Office. We ask that simple black and white diagrams be mailed or emailed. Application and support documents, including Color samples and blueprints, can be placed in the Night Deposit/Mail Slot.
- **Payments:** We are asking that all homeowners make payments through US Mail or electronic payment. While we love to see and meet our homeowners, we hope folks will appreciate the desire to limit office traffic. Management encourages owners to sign up for our Autopay solution, details can be found under the auto pay tab at this link: www.LakeoftheWoodsHOA.com

Contact us: Should homeowners have questions, we encourage you to contact the Manager through our website, or by calling 407-834-6828. You can find the answers to many questions on the community website, including ARC applications, governing documents, rules and regulations, and Meeting Notices. Efforts are on-going as time permits to update the website to make it more informational and user-friendly.

Community Manager may work remotely (as needed): The Community Manager is equipped with a laptop and secure access to association records online in order to work remotely to handle limited operational details. Below are some of the technology and operational changes that keeps us working to address the needs of the community:

Office telephone Voicemail to email: All voicemails left for a Manager will automatically be converted to audio and text message and forwarded to the Manager's email inbox. We will respond as quickly as possible based on priority needs.

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– **Payment options:** We urge homeowners to use electronic payments for the immediate future. To understand your easy payment options, go to www.LakeoftheWoodsHOA.com and select the Auto Pay tab, and Online Payment button at the top of the page. There you can: Pay Electronically by eCheck * Pay Electronically by Credit/Debit Card * Pay Electronically—Register for AUTOPAY with BB&T * Pay by Mail Coupons with the return address labels that were recently delivered to homeowners. Mail your check to BB&T * PO Box 628207 * Orlando, FL 32862-8207. Make check payable to Lake of the Woods, and be sure to include your coupon.

407-834-6828 The ONLY After Hours Number You Need to Remember! Simple and Easy. Just leave a clear, detailed voice message, and it will automatically be sent to the Managers Cell phone for handling. If something truly is an emergency involving fire, injury, or safety, your first call should always be to 9 - 1 - 1.

After Hours Support..... This new process will allow the Office staff to quickly coordinate a response to your request while saving the Association money. Just leave a detailed voice message for those non-emergency priority attention needs. We are able to quickly handle the After-Hours *Priority* work order needs first thing in the morning. Examples of After-Hours Priority attention items could be a broken sprinkler, a roof leak, or a water line break. These are priority attention situations, but not always an emergency.

Did you know.....

Irrigation/sprinklers operate by zones and will automatically shut off within 30 minutes. Your Voice message will be forwarded to the irrigation staff for priority attention, so please provide detailed information.

Roof leaks can be tricky, so please protect your floors and furniture. Leave a detailed message, and the roofer should contact you within 24 hours to schedule an appointment to identify the origin of the leak. Make sure to state your name, address, and phone number clearly, and provide the basic location of the leak.

Plumbing/water leaks inside your home will require you to contact a local plumber. Outside your home is also your responsibility when the break is between the meter and your unit. From the meter to the road, you will need to call the City of Casselberry.

The Management Office is committed to helping the community function as normally as possible during the next few months as we all adapt to social distancing. Keep in mind that the office is short-staffed, and the Manager is working diligently to process payments, pay vendors, coordinate work-orders, and address community issues as quickly as possible. Also, short staffing levels mean longer wait times. Your patience and courtesy is always appreciated. Stay safe, and as always, we appreciate your confidence in LOW Management to be there for your community. Gail Stanley – LCAM

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Special Thanks to Our Lake of the Woods Leaders and Community



As the chair of the Building and Grounds (B&G) Committee, I would like to thank Anne Yarnell, ex-officio for B&G, and every committee member for their continuing support, work, and commitment, despite the difficulties associated with the current pandemic that have placed our work on hold temporarily. I am grateful to you and to all Lake of the Woods committees for following the social distancing and stay home recommendations to keep us all safe. B&G has been working diligently via telephone and

email to review several applications from homeowners who are eager to move forward with their particular projects. I want to thank our president, Gary DeSantola, for his concern and guidance and Gail Stanley, LCAM, for her knowledge, professionalism, and initiative to help implement these actions.

Although we miss and need the various meetings and social activities that are "on hold" for the moment, I hope you share my belief that "this too shall pass." We have a great community of neighbors led by good committees, great leadership, and excellent management. Things look bleak now, but do not fear, we are strong people, and we will survive.—Carol Wilks

Condolences



We extend sincere condolences to the family of our neighbor and long-time LOWHAN resident, Effie Rainey, who passed away April 2. Effie and her husband, Harry Rainey, who passed away in 2017, actively contributed to the growth and life of our community over many years. Our thoughts and prayers are with Effie's children, Ruth Ellen Neal, Harry, Jr. and Mary Lou Chapel. Graveside services were held on April 8 at Pine Forest Cemetery in Mt.

Dora. Additional information about Effie is available at this memorial link. https://

www.steversonhamlinhilbish.com/obituaries/Effie-Rainey-2/#!/PhotosVideos

New Editor for the LOHANEWS

Hello Neighbors -

My name is Seema Sernovitz. I am the new editor of the LOHANEWS. I look forward to building on the excellent editorial work of Leslie Macaulay, the former editor, to continue bringing you community news and features. Leslie will remain ex-officio for the newsletter on the LOWHAN Board.

Covid-19 has impacted on most of the social activities and events that are typically publicized in the newsletter, but we will resume coverage as soon as community life returns. For now, and going forward, please send me any news articles, meeting notices, or event information you would like to publish by the 15th of each month prior to the month of publication. Please email the material to me directly, preferably in MS WORD format, and include your phone number in your email message. My email address is: ssernovitz@aol.com. Phone is 262-490-0903. I hope to meet many of you in person.— Seema

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Social Committee Activities Still Suspended for May



At the time of this LOWHAN printing, the Board has not yet decided the date and manner of opening our Clubhouse. Because the SSC members are seniors in the "at risk" group for COVID-19, we will continue to suspend all SSC activities for the month of May. We will be watchful for the guidance and possible restrictions that may accompany the anticipated reopening of our country in May. We will pre-

pare to gear up for meeting again in June as we begin Water Aerobics and other new activities under consideration. HOWEVER, our **CAN RECYCLING PROGRAM** is still underway, despite the loss of several volunteers who have decided to wait until the pandemic is under control to serve again, as well as some who have felt the activity is too physically demanding. All these volunteers are seniors. We very much appreciate all they have done to serve our community, and we are still in need of others who are willing to pitch in for a few hours a month to help. Please contact Terry Decker at **405-650-9719** if you are interested in our can recycling program. Looking forward to seeing all of you soon!

- Lisa Mallardi, Chair, Social Committee

Update on Guest Parking and Safety

Guest parking is at a premium at LOW, so please remember that **guest parking locations are for guests only.** Residents may use the guest locations during the day only if work is being done on their homes. Permits obtainable from the LOW office are required for overnight guest park-

ing. The use of guest parking is monitored nightly; violators will be ticketed and towed. Also, please ask your guests to **pull forward** into the guest spots, so the rear license plates of the parked vehicles are easily visible. **Please do not back in.** Finally, please adhere to the 15 MPH speed limit, and be extra watchful of children (and adults) moving around homes and streets during this "stay home" period and throughout the summer. We appreciate your cooperation.—Angie Walsh, Chair, Neighborhood Watch Committee



Recipe of the Month

Finger Lickin' Kugel (With permission from Susan Shovers Bubbe's Cooking Series")

- 2 sticks melted unsalted butter
- 1 1/2 cup light or dark brown sugar
- 1 cup pecans
- 1 package egg noodles (12 oz.) wide or medium
- 1 tsp. cinnamon
- 1/2 cup sugar
- 2 tsp. salt
- 5 eggs

Preheat the oven to 350 degrees. Grease a 10-inch Bundt pan or tube pan.

Pour a third of the butter into the bottom of the Bundt pan and swirl it around.

Press the brown sugar into the butter. Press the pecans into the brown sugar and set aside

Cook and drain the noodles according to package directions

Beat the eggs and add the remaining butter, cinnamon, sugar and salt then mix in noodles until well covered.

Pour into Bundt pan evenly and bake for a hour and 15 minutes 'til browned and bubbly. Don't overbake. Cool on counter for 25 to 30 minutes. Place serving plate on top of the pan and invert. You may have to go around the edges of the kugel to loosen itshould just fall out.....ENJOY!!

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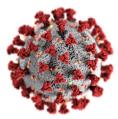
Attention Dog Owners and Dog Walkers

We all know that responsible pet ownership includes cleaning up after your dog. It is the right thing, the courteous thing to do to show respect for your neighborhood, and it is the legal thing to do to comply with Seminole County laws.

But did you know that cleaning up after your dog is the GREEN thing to do? According to PetMeds.com, "dog poop is detrimental to local waterways, because even healthy dogs shed harmful bacteria in their poop. When it rains, these bacteria make their way into storm drains and lakes, thus increasing the opportunity to contaminate lakes, streams and rivers, making them unsafe for people and animals. What's more, as the poop decomposes, it releases nutrients that feed overgrowth of green algae and weeds. The overabundance of algae consumes oxygen, essentially suffocating the fish that live in local waters." Bottom line, do the right thing for your neighbors and the environment. Clean up after your dogs.

- Special thanks to LOW neighbor, Janice Greenberg, for contributing to this story.

COVID-19 Fact or Myth? Can Coronavirus Survive Heat?



According to WEBMD, when scientists looked at small studies to determine whether the virus will go away as the weather gets warm and humid, they discovered there wasn't enough evidence from those studies to know if this is true. Real-world conditions in which the virus infects people are hard to reproduce in the lab. Temperature and humidity also varies a lot across the country. Some strains can change depending on the environment, but they may survive and thrive in various geographic regions or climates.¹

But a report on April 23 delivered by Bill Bryan, head of the science and technology directorate of the Department of Homeland Security revealed new evidence from in-depth studies initiated by the department early in February. Mr. Bryan explained that solar light along with high temperatures and humidity have a "powerful effect" of creating environments less favorable for the virus to survive. A chart released by DHS during the April 23 White House Coronavirus Task Force update suggests that the novel coronavirus dies within two minutes in hot summer humidity while on surfaces and within a minute and a half while in the air. "Coronavirus dies at a much more rapid pace when exposed to sunlight and humidity, " Bryan said during the briefing. "The virus dies the quickest in direct sunlight. Isopropyl alcohol also will kill the virus in 30 seconds. However, Bryan warned that the results from the study were still in the nascent stages and cautioned Americans to continue practicing social distancing and other hygiene measures outlined by the federal government, including frequent hand washing, not touching your face, and the wearing of masks in public places where social distancing is difficult to observe. Orlando Health physicians also cautioned that masks are not useful if people do not know how to correctly don and doff them to avoid contaminating themselves. Link to correctly donning and doffing a mask. https://www.youtube.com/watch?v=OABvzu9e-hw

- Special thanks to LOW neighbor, Janice Greenberg, for contributing to this story.

¹ https://blog.petmeds.com/giveaways-contests/giveaway-go-green-with-your-dog-for-earth-day/

¹https://www.webmd.com/lung/coronavirus-heat

² Morgan Phillips, Fox News Report, April 23, 2020

³ Governor DeSantos' Covid-19 update with Orlando Health physicians, televised April 26, 2020

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FREE Health History consultation: Health Coach Student of the Institute of Integrative Nutrition program would like to help you reach your health and wellness goal. For more information on how to get started call Tai @ 407-963-8882 or email taim 426@hotmail.com.

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Garage Door Spring Replacement- 2 Car garage door with "torsion" springs (2 springs) = \$180.00 OR 1 Car garage door with "extension" springs (2 springs) = \$105.00. Call 407-467-3920 Please leave a voice mail. (LOW Resident) Jim Milligan

Beautiful skin can start with Mary Kay. Try before you buy. Call Barbara Lindenberg at 407-628-3006.

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AVAILABLE:

Notary Public - Resident of Lake of the Woods. Please call Janice Barr, 407-697-3989.

Free Twin mattress, good condition. Call Rosie Sloan at 407-739-4796.

WANTED:

Clothing Needed for Street Ministry

We need men's, ladies and children's everyday clothing (no suits or dresses) or casual shoes, blankets, and hoodies. We can also use any daily devotional booklets and luggage (both large and carry on size with wheels). Call Ted and Rosie 407-834-6770.

FOR SALE

David Winters Cottages

Have been displayed in the clubhouse cabinet in the lobby. Buy one get one free, priced from \$10 to \$40. call Tracy at 321-279-6999

A Liko model M230 electric Hoyer lift with sling. Purchased in 2015 used only 2 months. Retail \$2500 will sell for \$1500. Contact: Howard Egalka at 239-860-9095.

New still in box *NEVER USED* 32 x 80 (will fit any back door in LOW) <u>Steel Security Door</u> in White Bought New \$342.00 *NOW \$150.00*.

New Countertop (not Granite) **NEVER USED** 116.5 inches long or Almost 10 feet Beautiful White with Black Veins running through it New \$249.00 **NOW \$100.00**

New *NEVER USED* <u>Double Kitchen Sink</u> Black New \$340.00 *NOW* \$125.00

For these items call Iris Jackson at: 352-551-9491

Halloween and Christmas Holiday yard decorations, call Don Fosson at 407-538-4979.

CLUBHOUSE OFFICE: 407-834-6828 Gail Stanley, LCAM email address:

Manager@lake of the wood shoa.com

Office Administrative Assistant:

FrontDesk@lake of the wood shoa.com

After Hours Emergency Phone: 407-834-6828 Work Order requests and auditorium rental:

LOW WEBSITE: www.lakeofthewoodshoa.com

Association's plumber—Shaw's CFS:

321-229-7582

After hours irrigation emergencies: 407-383-9963 Seminole Sheriff Website: www.Semiolesheriff.org

Non-Emergency: 407-665-6650

BOARD OF DIRECTORS

BOARD OF DIRECTORS
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AUDIT- meets the Thurs. before BOD meeting @ 9am Mark Wasser, Chair347-414-1837
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Mark Wasser, Chair347-414-1837
Mark Wasser, Chair347-414-1837 Lauretta Lumkes (ex-officio)
Mark Wasser, Chair347-414-1837 Lauretta Lumkes (ex-officio) BUILDING /GROUNDS-meets 1st Tues. of the month@ 7pm
Mark Wasser, Chair

Meeting date TBD